

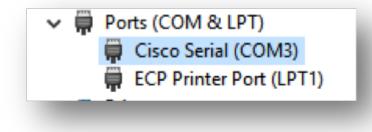
How to Connect Cisco Device via USB Cable Using Putty

By prescient Posted October 5, 2017 In Troubleshooting

1) Login to Cisco's support site and download the Cisco USB Console driver

Search Expand All Collapse All	Release 3.1			My Devices
+ Eurost	File Information	Release Date 🔻	Size	
3.1 3.0 ▼All Releases ▶ 3.1 ▶ 3.0	Cisco_usbconsole_driver_3_1.zip Cisco_usbconsole_driver_3_1.zip	27-NOV-2014	14.35 MB	Download Add to cart

- 2) Plug in USB cable to Cisco device and PC
- 3) From your PC open Device Manage à Ports should now show the Cisco Serial (COM3) listed



4) Open Putty, choose Serial and change COMI to COM3 and click Open

Session	Basic options for your PuTT	Ysession
Logging Terminal Keyboard Bell Features	Specify the destination you want to co Serial line COM3 Connection type: O Raw O Telnet O Rlogin O	Speed 9600
Window Appearance Behaviour Translation Colours Colours Connection Data Proxy Telnet	Load, save or delete a stored session Saved Sessions Default Settings	-
	Close window on exit: Always Never Only	on clean exit

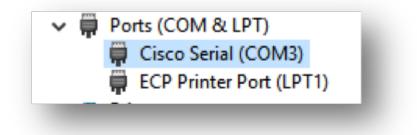
Note: If this stops working, follow the troubleshooting steps below:

- 1. Open Device Manager -> Ports
 - You need to change "USB Serial Port (COM3)" to "Cisco Serial (COM3)"
- 2. Right-click "USB Serial Port (COM3)"-> Properties
- 3. Driver tab -> Update Driver
- 4. Browse my computer for software
- 5. Let me pick from a list of devices on my computer

÷	Update Driver Software - USB Serial Port (COM3)	×
	Select the device driver you want to install for this hardware. Select the manufacturer and model of your hardware device and then click Next. If you have a disk that contains the driver you want to install, click Have Disk.	
	 ✓ Show compatible hardware Model I Cisco Serial I USB Serial Port 	
	This driver is digitally signed. Have Disk Tell me why driver signing is important	
	Next Cancel	

÷	Update Driver Software - Cisco Serial (COM3)	×		
	Windows has successfully updated your driver software			
	Windows has finished installing the driver software for this device:			
	Cisco Serial			
	Clos	e		

Ports should now have the correct device listed:



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